The Advonet Group
Providing Independent Advocacy

De Escalation Training

Overview
The Advonet Group
Number of candidates on the course 10
Name of Tutor Jill Webb

SUMMARY OVERVIEW

Description	1	2	3	4	5	Average
How would you rate the training overall?				3	7	**4.7**
I found the trainer to be approachable				1	9	**4.9**
I found the trainer to be knowledgeable				2	8	**4.8**
How far do you feel the tutor met the individual training needs as part of the course?			1	2	7	**4.6**
How confident do you feel that you understand the subject of this training course better after completing this course?				5	5	**4.5**

Comments Received

Enjoyable and interesting.
Excellent training, very helpful
Loved the training - the trainer was engaging and made the training enjoyable. Really liked the theory behind the topic - thank you.
Very engaging thank you.
Really good, just would have liked more specific de-escalation techniques as opposed to it being more about why situations may escalate.